

ALLDAY PHARMACY SDN. BHD. (1190432W)
MEMBERSHIP & WELLNESS PROGRAMMES
TERMS

Dispensing Health. Beyond Selling Medicine.

SECTION 1: PRIVACY POLICY (PDPA)

1.1 INTRODUCTION

Allday Pharmacy Sdn. Bhd. ("Allday") is committed to protecting your personal data in accordance with the Personal Data Protection Act 2010 (Malaysia).

1.2 TYPES OF PERSONAL DATA COLLECTED

We may collect identification data, contact details, transaction history, health-related data (with consent), and technical data.

1.3 PURPOSE OF PROCESSING

Your data is used for transactions, customer service, membership programmes, wellness services, marketing, and legal compliance.

1.4 CONSENT

By providing your personal data, you consent to its processing, including sensitive health data where applicable.

1.5 DISCLOSURE

Data may be shared with payment providers, logistics partners, IT providers, and authorities.

1.6 CROSS-BORDER TRANSFER

Data may be transferred outside Malaysia with appropriate safeguards.

1.7 DATA SECURITY

We implement reasonable safeguards but cannot guarantee absolute security.

1.8 DATA RETENTION

Data is retained only as necessary for operational and legal purposes.

1.9 USER RIGHTS

You may access, correct or withdraw your data via alldaysupport@allday.com.my.

1.10 DATA BREACH

We will take reasonable steps to notify affected parties where required.

1.11 DPO

Contact: alldaysupport@allday.com.my

SECTION 2: MEMBERSHIP TERMS

2.1 Eligibility

Membership is open to individuals aged eighteen (18) years and above. By registering as a member, you represent and warrant that all information provided is true, accurate, current and complete.

Allday reserves the absolute right to approve, reject, suspend or terminate any membership application at its sole discretion without assigning any reason.

2.2 Membership Benefits

Members may be entitled to benefits including reward points, promotions, wellness programmes, screenings and services.

All benefits are non-transferable, non-exchangeable and have no cash value.

2.3 Use of Membership

Membership is strictly for personal use only. Members shall not transfer, assign or share membership privileges or use it for commercial purposes.

Any breach may result in immediate suspension or termination.

2.4 Rewards and Benefits

All rewards have no cash value and are non-refundable and subject to expiry.

2.5 Suspension and Termination

Allday reserves the right to suspend or terminate membership without notice.

2.6 Amendments

Allday reserves absolute rights to amend, suspend or discontinue membership programme at any time.

SECTION 3: NOVA 12-STEP WELLNESS JOURNEY

3.1 Programme Overview

The Programme is a structured wellness programme consisting of twelve (12) sequential steps.

3.2 Eligibility

Open to members only. Minimum purchase of RM150 per step unless otherwise stated.

3.3 Programme Structure

Each step must be completed in order before progressing.

3.4 Rewards

Rewards include rebates, screenings and consultations. All rewards are non-transferable and have no cash value.

3.5 Health Disclaimer

All screenings are for informational purposes only and do not constitute medical advice.

3.6 Completion

Final reward is granted upon completion of all twelve (12) steps.

3.7 Validity

Programme validity is determined by Allday and may expire.

3.8 Restrictions

Staff purchases and promotional items are excluded.

3.9 Anti-Abuse

Any manipulation or abuse will result in disqualification.

3.10 Rights

Allday reserves the absolute right to amend or terminate the programme.

SECTION 4: NOVA 12+1 INSTANT REWARD

4.1 Programme Overview

Customers who purchase twelve (12) qualifying units in a single receipt are entitled to one (1) free unit.

4.2 Conditions

No splitting of transactions is allowed. Free unit must be equal or lower value.

4.3 Exclusions

Staff purchases and promotional items are excluded.

4.4 Free Item

Non-transferable, no cash value, subject to stock availability.

4.5 Abuse

Fraud or manipulation results in disqualification.

4.6 Rights

Allday reserves the absolute right to amend or terminate the programme.